



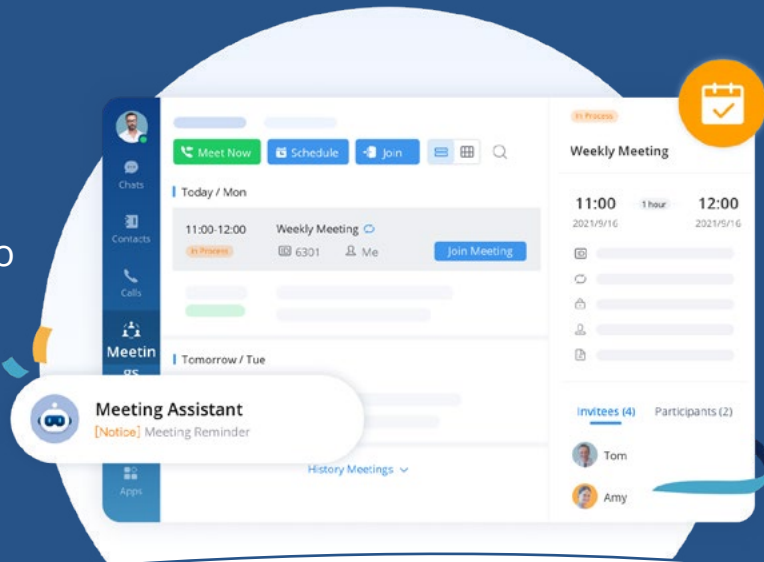
Connect Anywhere at Anytime

Grandstream Wave

Meet, Chat, and Collaborate from Your Desktop or Phone

A Suite of Collaboration Tools to Get More Done

Wave brings your organization together into a virtual workspace that helps people get more done. Chat, call, meet, present, share files, manage, and empower everyone with the tools they need to take projects from in progress to completed.



Grandstream Wave

[Wave](#) is a mobile, desktop, and web app that provides remote voice and video collaboration tools for businesses utilizing Grandstream's UCM6300 series IP PBXs, SoftwareUCM, or CloudUCM. Using the UCM's SIP registry and LDAP server directory, it creates a comprehensive contact map that workers can use to chat, call, meet, etc, with everyone in their organization. Information such as presence status, call status, extensions, and more is synced automatically across the UCM and Wave platforms.

Ideal for both remote and onsite workers, Wave offers an easy-to-use platform for joining, scheduling, and hosting meetings, calls, and conferences from anywhere. It also allows UCM users to call other extensions, landlines, and mobile numbers directly. Wave is free, available for Android and iOS devices as well as PC/Mac, and can be quickly configured by scanning a barcode produced by the UCM platform.

Wave also pairs with Grandstream's UCM RemoteConnect cloud service, which ensures a fully secure connection between Wave and onsite UCM platform deployments by providing automated NAT Traversal. Thanks to Wave, businesses can provide remote workers with a powerful mobile and desktop tool that lets them meet and collaborate from anywhere, accelerating productivity and tasks for everyone.

Feature Overview

Grandstream Wave is much more than a softphone. It supports a [suite of features](#) that enable a workforce to collaborate and access critical tools for their projects and processes.



Allows users to place calls and access their extensions, call groups, voicemails, etc



Direct message, create team channels, and instantly meet with audio and video



Customize status, dynamic presence conditions, profile information, and more



Support Android and iOS devices, Windows and MAC, and Chrome and Firefox



Integration of popular applications such as CRMs, support systems, and cloud storage services



LiveChat and WebRTC support creates a live customer service platform

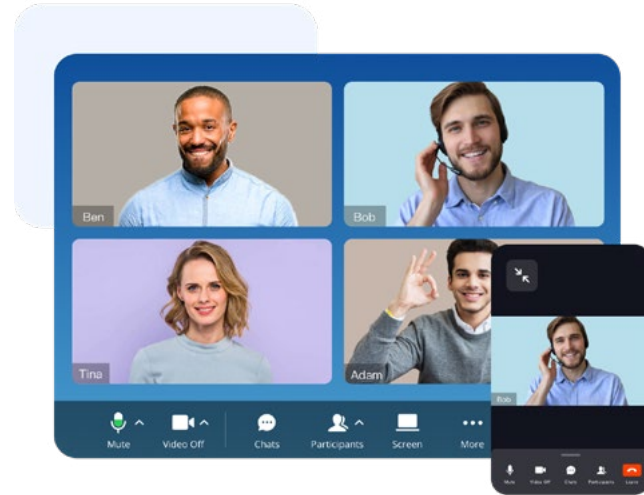
Accelerate Your Workflow on any Device

Work Together on Desktop, Browser, and Mobile Phones

Android and iOS Phones

No matter where a user is, Wave lets them bring your office and colleagues with them on their personal device.

- Available on both Android and iOS devices, the Wave app features an intuitive interface that lets users easily connect with the individuals and teams they work with most
- Employees can chat, call, or meet directly from the homescreen or access a contact book that provides a searchable organization-wide directory
- With Wave's UCM IP PBX platform integration, workers can access their office extensions at all times



Desktop and Web Browsers

Wave helps reduce an organization's IT deployment costs by changing how workers communicate with each other and with customers.

- Available as both downloadable software and a browser application, Wave seamlessly fits into an employee's day-to-day process.
- CRM and support platform integrations equip users with the tools they need for helping customers and handling tickets
- By connecting popular file-sharing platforms to Wave, users can share, view, edit, and markup documents



Native UCM Platform Integration

Wave is purpose-built for [Grandstream's UCM ecosystem](#), including the UCM6300 Series, CloudUCM, SoftwareUCM, and GCC6000 Convergence Solution. As a result, the application provides deep compatibility tools that an IT integrator can customize through both Wave and the UCM. Together, this allows Wave to act more as a complete collaboration software solution rather than a third-party softphone tossed in to a deployment after the fact.

Live Presence, Directory Sync, and PBX Feature Access

The UCM platform's SIP users and LDAP directory are synced with Wave to create a comprehensive organizational map and backbone for Wave. This compatibility allows any Wave users to chat, call, or meet with any other user or group of users by their username or extension. Additionally, through its connection to the UCM, Wave will automatically display a user's live presence status, whether it changes in their Wave application or on their desktop IP phone. Lastly, Wave's softphone features enable it to make full use of all the IP PBX features the UCM offers, including advanced call handling, voicemail, call recording, call groups, and more.

Quick Provisioning and Configuration

On a mobile device, once an employee downloads the Wave app, they can scan a QR code from a UCM IP PBX platform to configure it without manually entering SIP credentials, server addresses, etc. Administrators can also pre-install and configure Wave add-ins on their UCM solution, ensuring that all extensions or specified extensions are assigned and emailed Wave login credentials. This setting automates credential creation, enabling IT administrators to push configurations at scale.

Free, No Per-Seat Licensing

Wave is a free platform. There's no additional per-user licensing cost to deploy it across an organization. Every UCM extension user has access to Grandstream Wave.



Why Grandstream Wave

Four Reasons You Should Choose Wave for Your Deployment

1

Free Organizational Collaboration

Wave is a free, no license platform. For organizations deploying a UCM platform, every extension user can have access to a full-featured unified communications and collaboration app at no additional cost.

2

One Platform Across All Your Devices

With support for Android and iOS devices, Chrome and Firefox, and Windows and Mac computers, users have a consistent, full-featured experience at their desk, at home, or on the go.

3

Essential Tool for the UCM Platform

Wave was designed to take full advantage of its UCM integration. Workers can access their contacts, voicemail, extensions, SIP presence, advanced call features, server-side call recording, and more.

4

Effortless Provisioning and Deployment

System integrators can seamlessly add Wave to their new or existing UCM solutions. Configuration and credential creation can be done at scale, simplifying the process for both end users and administrators.



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www.Grandstream.com

[Learn More About Grandstream Wave >](#)